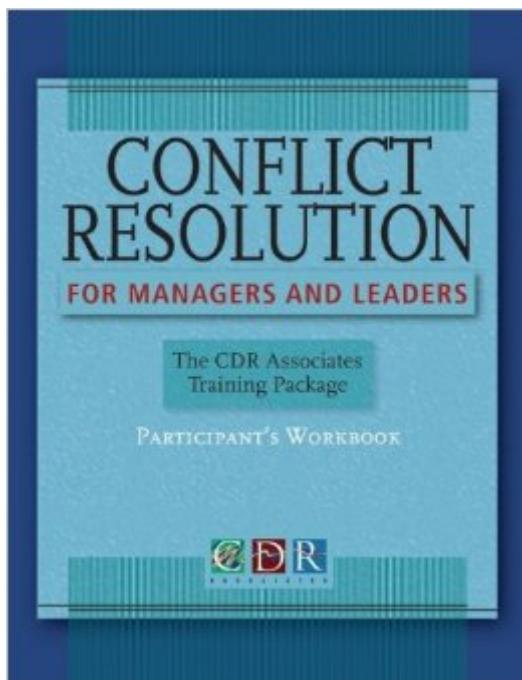


The book was found

Conflict Resolution For Managers And Leaders, Participants Workbook: The CDR Associates Training Package



Synopsis

CDR Associates™ training programs have been recognized throughout the world for their high-quality, effective, and innovative approaches to handling conflict in diverse workplace settings. Conflict Resolution for Managers and Leaders offers you a proven program that will help you learn the key concepts and skills in conflict management, negotiation, and dispute resolution. The Participant™s Workbook is designed to make you a better leader and manager by equipping you to address conflict with confidence. Conflict Resolution for Managers and Leaders is filled with information and interactive exercises to help you develop practical skills in a fun and engaging manner. This workbook contains the information you need to participate in the CDR training program. Although the comprehensive program consists of eight modules, your trainer may customize the session by using select modules.

Book Information

Paperback: 112 pages

Publisher: Jossey-Bass; 1 edition (July 16, 2007)

Language: English

ISBN-10: 078798812X

ISBN-13: 978-0787988128

Product Dimensions: 8.5 x 0.3 x 11 inches

Shipping Weight: 13.6 ounces (View shipping rates and policies)

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